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News Release

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Durham Police Department Receives Results of IACP Operational Study

The Durham Police Department (DPD) has received the results of a study commissioned in 2015 by the department to assess police operations. The study, conducted by the International Association of Chiefs of Police (IACP), found DPD to have characteristics of an effective law enforcement agency and recommends a number of adjustments to further improve operations.

Overall, the IACP confirmed that the Durham Police Department “is a generally efficient and well-organized agency with a strong commitment to community policing and collaborative problem solving efforts.” Additionally, “staff at all levels present a high level of commitment and pride in their work and the DPD.”

The study examined numerous areas of department operations and the IACP’s analysis advised that the DPD make adjustments to continue to improve as an agency. Recommendations include:

- Prioritizing and hiring sufficient staffing, including Uniform Patrol staffing
- Ensuring staff is properly assigned
- Implementing strategies to improve police and community relationships
- Re-emphasizing community policing practices
- Adjusting the organizational structure to meet operational needs
- Improving accountability and transparency
- Improving recruitment and retention of officers

“The Durham Police Department is a community-oriented policing organization and we are constantly striving to improve,” said Police Chief C.J. Davis. “We are excited to have the results of the IACP study. This provides us with valuable information about the functionality of our agency. We understand that operational adjustments, combined with a renewed commitment to community policing, can help improve public safety outcomes.”

Members of DPD’s executive staff have been analyzing results of the study and identifying priorities as part of an extensive organizational assessment.

“We want to make data-driven decisions about how to keep our community safe and support our personnel,” Davis said.

The IACP study included four phases: data collection, data analysis and evaluation, development of preliminary findings and a final report. The study included various in-depth interviews and surveys with sworn and non-sworn DPD employees, city leaders and community members.

The complete study is available on the department’s website.

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The International Association of Chiefs of Police (IACP) - IACP is a professional association for law enforcement worldwide. For more than 120 years, the IACP has been launching internationally acclaimed programs, speaking on behalf of law enforcement, conducting groundbreaking research, and providing exemplary programs and services to members across the globe.